
Buying Process Guide

Are you thinking about buying a home with us?

We are dedicated to delivering excellent-quality homes, and we strive to ensure that you have a fantastic experience finding your dream home. Here's how it all works - from first look to moving in.

Exploring our homes

We have various properties ready for you to explore and find the perfect fit for your needs. You can view available homes on our website or speak to our Sales Team to discover more about our available options.

Book a visit

Ready to take the next step? Book an appointment to tour our homes in person. You'll meet our welcoming team, explore available properties, and get a feel for our show homes - designed to inspire.

Reserve your dream home

Once you've found your dream home, you can easily reserve it online or at our sales centre. Pay a reservation fee, and your new home will be taken off the market, securing its price.

Personalise your space

Depending on the build stage, you may be able to customise finishes and features to your unique taste. Once you've made your initial selections, you'll be invited to our Sales Centre to select your options. Here, you can explore various finishes and discuss your plans with our expert guidance. The earlier you reserve, the more options you'll have!

Financial and legal support

We understand that dealing with the financial and legal aspects can be overwhelming, but don't worry - we're here to help. Our sales team can guide you through the buying process and recommend financial advisors and solicitors for further guidance.

Clear, honest service

We are committed to providing clear and straightforward service throughout the process. Our sales team will help you through all the details, options, and extras available for your new home.

Our Customer Charter outlines everything we'll do for you during your home-buying process. Plus, we follow the New Homes Quality Code to ensure you receive the best service at every stage.



Making it official

Once your solicitor reviews the details, you'll pay your deposit and officially secure your new home. And remember, we're always here to help if you have any questions!

Stay connected

You'll stay connected with the progress of your new home as it takes shape by receiving regular progress updates from our sales team. Additionally, we'll conduct thorough quality checks and an independent professional building inspection to ensure that everything meets our high standards. This will also provide you with the peace of mind that comes with a new home, backed by a 10-year NHBC Buildmark warranty.

Moving in

The excitement continues as your moving-in day approaches. We'll support you during the handover process, where we'll take a final walk-through of your home together and hand over the keys once everything is in order.

Ongoing support

Our relationship doesn't end at move-in. Our Customer Services Team will check in regularly, answer any questions you may have, and invite you to share your feedback through our customer satisfaction survey. Your satisfaction is our priority - always.

Are you ready to begin your journey? Contact us to explore our options or view available homes on our website.